



# TOM News Bites

For more information please visit:  
<https://isupporttom.london>

## TOM News Bites

### Friday 28th April – London Market Innovation Exchange announces winners

At the London Market Group Forum on 28<sup>th</sup> April, the following were awarded smart watches for their winning innovative ideas which will be fed into the Target Operating Model (TOM) Blueprint: Holly Webb (Advent Underwriting), Jack Brown (Argo Global), Sandra Jones (Arch Insurance), Reece Gordon (Asta), Stephen Holmes (Channel 2015). Read more about the award [here](#)



---

## Friday 28th April – TOM Initiatives Update (April)

TOM is providing brief monthly update on progress of each of the prioritised initiatives – CSR, PPL, Delegated Authorities and Data (Data Integration and Structured Data Capture) Click here to access the April update [Initiatives update \(April 2016\)](#)

---

## Friday 28th April - Shirine's TOM Blog

Shirine Khoury-Haq (Director of Operations, Lloyds and TOM Sponsor) will be writing a series of blogs to update the Market on progress of the TOM Programme as well as to thank the people involved in achieving key programme milestones. Read the first blog post [here](#)

---

## Monday 25<sup>th</sup> April – LMG announces new Chair

The London Market Group (LMG) announced the appointment of Nicolas Aubert, Head of Great Britain for Willis Towers Watson, as its new Chair. He will succeed Steve Hearn, CEO of Cooper Gay Swett & Crawford who has held the role for two years. Read the press release here [LMG announces new Chair](#).

---

## Wednesday 20th April - TOM at the London Strategy Day

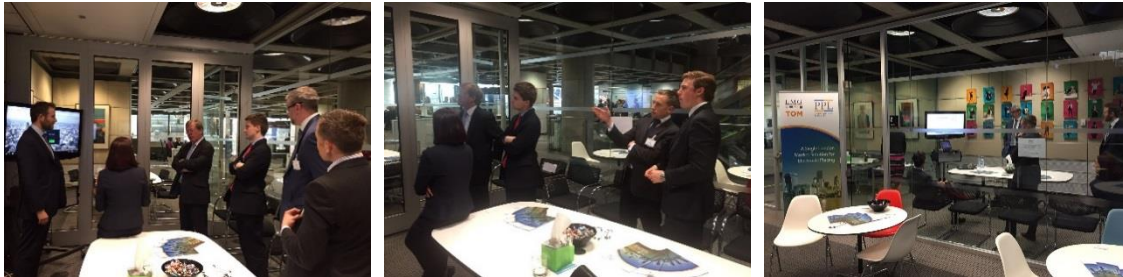
The TOM programme team presented at the London Strategy Day. It was a great opportunity to raise awareness of the TOM programme and to answer questions from the Market attendees. Please see below for pictures from the event. From left to right: 1<sup>st</sup> photo - Adrian Thornycroft (*TOM Programme Director*). 2<sup>nd</sup> photo - Market attendees at the event. 3<sup>rd</sup> photo – Colin O'Malley (PPL Lead on the left) and Steve Pallet (on the right).



---

## Tuesday 19th April - PPL Open house demos

The London Market Group market modernisation programme held a series of events to demonstrate the electronic placing platform – PPL – which is currently being tested by the market. On the **19th, 20th and 21st April**, the PPL team held 'open house' sessions in the Lloyd's coffee shop area. Read the press release here [PPL Demos release](#) and see some images from the event below.



---

## Thursday 14th April - PPL signs contract with EBIX

*Kirk Maddern, Member of the PPL Board said:* "The creation of a single electronic placement platform is a vital part of the London market modernisation programme, and we are delighted that the agreement is now formalised. Ebix's ongoing support through the process has been enormously helpful, and the team can now accelerate the launch process for our first line of business – terrorism." Read the press release here [PPL Contract Signature](#) // [Overview of the PPL initiative](#)

---

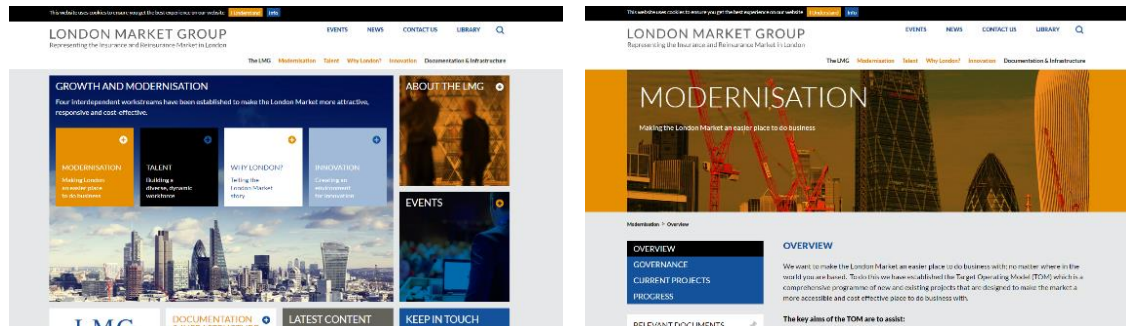
## Tuesday 12th April - CSRP launch

The first submissions for the Central Service Refresh Programme (CSRP) were completed on Monday 11 April, and related payments occurred over the following days. The initial launch is focused on premium submissions, with AON Benfield as the early adopter, and further releases will deliver similar global standards for claims submissions. Read the press release for further detail [CSRP Press release](#) // [Insurance Day article](#) // [Overview of the CSRP initiative](#)

---

## Monday 4th April - New LMG website

The new London Market Group website has been launched, please click the following link to access <http://www.londonmarketgroup.co.uk>



---

## Wednesday 30th March - Market involvement in TOM

For TOM to be a success it is critical that the programme effectively involves key people from the Market so it is owned and driven by the London Market. Click here to see a snapshot of people engaged from the Market as of Q1 2016 [Market Engagement Q1 2016](#)

---

If you have any questions or to unsubscribe to this email update please contact [TOM@isupporttom.london](mailto:TOM@isupporttom.london)