



# TOM News Bites

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## TOM News Bites

### **Tuesday 31st May – TOM Initiatives Update (May)**

TOM is providing brief monthly updates on progress of each of the prioritised initiatives – CSRP, PPL, Delegated Authorities, and Data (Data Integration and Structured Data Capture). Click [here](#) to access the May initiatives update.

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### **Wednesday 25th May – Vendor Policy Administration Systems (PAS) Partner Discussion Report**

We asked leading London Market PAS providers their views regarding the TOM principle of “one touch data”, especially in respect of straight through processing at placement, electronic data exchange, and XML ACCORD messaging. Please click [here](#) to read the report.

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### **Wednesday 25th May – TOM Showcase Focus Group For Under 35s (U35).**

The TOM team held a TOM Showcase focus group for the Under 35 population yesterday in order to ascertain their views. The focus group was well received by an engaged audience who were keen to present their views and find out more.

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### **Wednesday 25th May - North America Customer Visit**

The TOM team recently flew over to Chicago and New York to see key stakeholders in the region. Over four days the team, headed up by Shirine Khoury-Haq (Director of Operations, Lloyd's), met brokers and coverholders to understand what it's like to work with the London Market and to gather their views on the TOM programme. To the right is a photo of the WKF&C and Crystal & Co. Shirine will be writing more about the trip in her blog post.



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### **Tuesday 24<sup>th</sup> May – Shirine Khoury-Haq thanks Vendors**

On Friday 20<sup>th</sup> May, Shirine Khoury-Haq (Director of Operations) thanked vendors for their input and contributions to the TOM consultation process. Shirine also shared progress on the TOM programme and gave the attendees a copy of the Vendor Partner Discussion report (see above).



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### **Tuesday 24th May – PPL appoints Managing Director**

London Market Group (LMG) announced the appointment of Susan Jakobek as Managing Director of Placing Platform Limited (PPL). This project is a priority market initiative for the TOM programme as it allows users to place business electronically, which will strengthen the London Market's position in the Market. LMG and TOM are delighted that Sue has joined the team at an exciting and significant point in the project.

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### **Friday 19<sup>th</sup> May – TOM increases level of market resource working on the programme**

TOM continues to increase the level of London market people working on the programme, reducing its reliance on consultant, ensuring the market owns and drives the TOM programme. 11 more roles have recently been filled and further roles will be advertised on the [isupporttom](#) website over the coming weeks.

New joiners who we welcome to the TOM team are:

PPL - Sue Jakobek (PPL MD) and Paul Carter (Tester)

SDA - Lance Grant (SDA Chair)

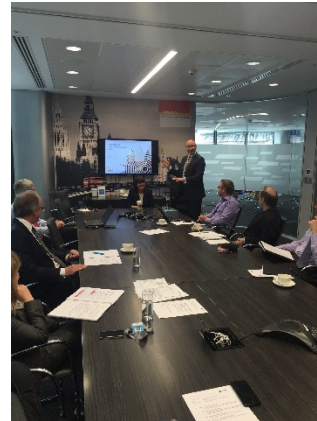
Data Integration - Paul Markowicz (Data Lineage Analyst), Neel Shah (Messaging Analyst)

Nick Jeffries (Data Management Pilot and Implementation Lead), and Sam Felt (DQ Analyst)  
CSRP - Winstina Rigby-Williams (Test Manager)  
Innovation - Robin Merttens (Innovation Support)  
Governance - Graham Galbraith (Sourcing Manager) and Ali Khattak (PMO Assistant)

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### **Wednesday 18th May - Cross Market Messaging Group (CMMG) Meeting**

Steve Pallett presented an update on the TOM programme at the Cross Market Messaging Group meeting today. The presentation was well received by an engaged audience who were keen to find out more and asked lots of insightful questions.



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### **Friday 6th May - Blockchain technology in the insurance market**

Lloyd's Thought Leadership event on 26th April focused on blockchain and its diverse applications in the insurance market and other industries. Blockchain is already being considered as part of the London Market Target Operating Model (TOM). Click [here](#) to read more about Blockchain technology in the insurance market.

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### **Thursday 5th May – The Market tests PPL**

The Placing Platform Limited (PPL team) has been working in partnership with the market and our supplier to undertake Market User Acceptance Testing (MAT) on the system. The purpose of this is to test the system, ensure it meets the expectations of the market and identify any changes required. We have logged all the change requests [here](#).

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### **Friday 28th April - London Market Innovation Exchange announces win**

At the London Market Group Forum today, the following were awarded smart watches for their winning innovative ideas which will be fed into the Target Operating Model (TOM) Blueprint: Holly Webb (Advent Underwriting), Jack Brown (Argo Global), Sandra Jones (Arch Insurance), Reece Gordon (Asta), Stephen Holmes (Channel 2015). Read more about the award [here](#).



**Friday 28<sup>th</sup> April – Shirine’s TOM Blog**

Shirine Khoury-Haq (Director of Operations, Lloyds and TOM Sponsor) will be writing a series of blogs to update the Market on progress of the TOM programme as well as to thank the people involved in achieving key programme milestones. Read the first blog post [here](#).

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For more information, please visit: <https://www.isupporttom.london/>

If you have any questions or to unsubscribe to this email update, please contact [TOM@isupporttom.london](mailto:TOM@isupporttom.london)