



## NEWSLETTER - October 2016

### **PPL PROGRESS SINCE GO LIVE**

We are delighted that more firms have signed up to PPL since the platform went live on 11th July for standalone Terrorism. We now have a community of 12 broker firms and 56 carrier firms working with us to use the PPL Platform.

We expected a steady increase in the use of PPL and the volume of risks being bound on the platform in the first three months of being live. However, it is gratifying to see that more risks have been bound on the platform in the first 3 weeks of October than the total of risks bound in the first 3 months. This evidences momentum is building and the Platform is gaining traction in the market.

PPL are proud to announce the key statistics for electronic trading on the platform since going live in July:

- Over 450 firm orders bound electronically
- Over 550 endorsements agreed on the platform
- More than 200 users logged on to the platform each week

PPL are keen to continuously improve the usability of the Platform and the technology on which it runs. We are obtaining lots of feedback from the User community and actively feeding it through our Governance groups and to the Design & Change Group to review, authorise and prioritise.

We currently have a market survey out with the firms and the results and actions from this will be shared next month.

### **PPL PLATFORM DEMONSTRATIONS DURING NOVEMBER**

Weekly open-house style demonstrations have proven to be a very popular way for our market colleagues to see the PPL Platform. The sessions have been well attended; and the feedback has been very positive - so PPL will continue with weekly events for the foreseeable future. The sessions last an hour, including question time. Joining instructions and November schedule is below:

#### **SCHEDULE**

Date	Time	Place
Tuesday 8 <sup>th</sup> November	1 - 2pm	Lloyd's - G11, PR1
Thursday 10 <sup>th</sup> November	1.15 - 2.15	Lloyd's - G11, Board Room
Tuesday 15 <sup>th</sup> November	1 - 2pm	Lloyd's - G11, PR2
Thursday 24 <sup>th</sup> November	1.15 - 2.15	Lloyd's - G11, Board Room

## **HOW TO REGISTER**

In order to attend, please email: [Ali.khattak@lloyds.com](mailto:Ali.khattak@lloyds.com) - Please state the day you would like to book with names & job titles of your delegates.

Please remember that all attendees require photographic ID to enter the Lloyd's building and must be a member of IUA, LMA or LIIBA

## **FINANCIAL & PROFESSIONAL LINES UPDATE**

The Market continues to prepare for going live in November. So far, progress has been excellent.

We have 10 Broker and 47 Carrier firms on-board, with over 1200 new user accounts set up and ready on the Platform. This is a large increase in the current number of practitioners. We have therefore carried out vigorous testing of the capacity of the Platform and are pleased to report that PPL has passed all these tests.

The PPL Board announced its decision that Directors & Officers, Financial Institutions and Professional Indemnity will all go live on the PPL platform from the 7th November 2016. PPL is working closely with the Associations, Market Project Managers, Brokers and Underwriters to determine the detailed schedule of who goes live when.

### **Financial and professional lines – plan for go live**

<b>Event</b>	<b>Planned Date</b>
Train-the-trainer and Expert User training courses	Complete
PPL E-Learning training modules available on-line	Complete
User Acceptance Testing	Complete
Security & Performance Testing	Complete
Full Disaster Recovery Test (External)	Complete
Governance quality gate for go/no-go	Complete
PPL ready for Financial & Professional lines go-live	07/11/2016

## **MARINE UPDATE**

Engagement has commenced with the three Associations representing both brokers and underwriters. Planning for PPL to attend the various relevant Association committees is under way. First on the agenda at these meetings will be to ask the market to help confirm the scope of Marine.

A CEO briefing is being organised for the end of November and engagement with the mariners will commence after that. PPL will need a representative group to review the Platform and confirm it is fit for purpose and/or identify any showstoppers in functionality. Once this is established we can begin planning and agree a sensible go-live date.

## **WHAT'S NEW IN THE LIVE ENVIRONMENT**

On Monday 17<sup>th</sup> October, the second release of PPL went live. This was mainly a technical but complementary release that resolved 54 defect fixes along with 10 enhancements in functionality and usability. For the full details of what was included in Release 2A, please visit our website via this link: [PPL Release notes](#)

## **BEYOND 2016**

1. PPL have finalised the roadmap for 2017 with our stakeholder groups.
2. PPL is currently working to future-proof and upgrade the Platform's technology
3. We are also seeking to install all the required functionality to enable Facilities to be traded on PPL.

The list of authorised Change Requests will be mapped onto the Roadmap as well as the next classes of business, agreed by the Market. PPL anticipate one major release per quarter.

## **PPL Training update**

The PPL eLearning suite went live on 3<sup>rd</sup> October. Thus far, take up and feedback have been excellent.

Following market feedback, PPL and our suppliers, Ebix, have now produced an enhanced Learning Management System.

PPL is launching its full online Learning Management System (LMS) from 7<sup>th</sup> November 2016 when users will be able to access all the PPL training materials they need through a central learning library. Access, through individual logins, will take learners directly to the relevant Broker or Underwriter area of the LMS and learning programmes which are tailored to meet individual needs.

The personalised approach doesn't stop once learners have accessed the LMS. Visual learning progress, through RAG indicators, is a feature we believe our users will find very helpful, enabling them to measure their progress as they work through individual modules and tests, putting them in control of how and when they choose to complete their PPL training.

At an organisation level the Learning Management system delivers analytics which can be used to measure user learning and understanding of the PPL Platform. There is the function capability to measure team performance on the consolidation tests with reporting that can be exported to Excel or PDF format, providing organisations with valuable measurement information on learning and understanding progress. The reporting capability also allows organisations to have visibility of individual learning units accessed and completed.

Train the Trainer and Expert User training will continue to be face to face, classroom style as required by the market.

## **ON-LINE SUPPORT MATERIALS**

- Training guides, videos, release notes are available from here: Select PPL and scroll down to training: [PPL Training materials](#)
- All change requests are published on PPL web pages and available here: [Select the Change log under D&C](#) - Select PPL and scroll down to Design & Change Group
- Frequently Asked Questions, Select PPL and scroll down to - [Select FAQs](#)

## **KEY CONTACTS:**

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To see who's who on the PPL Programme Team, please visit our website via this link, bottom right of the page is the structure: [PPL Team](#)